



January 28, 2008

To Whom It May Concern:

I have known Mr. William O'Brien for three years, during which he did work for me. I recommend him strongly and without hesitation.

In 2005, I solicited Mr. O'Brien's services for the renovation of my 14,000 square foot home. Mr. O'Brien identified all the problems and weaknesses, priced every portion of the job and completed the work expertly, without flaws and at a lower price than the original estimate. In 2006, I asked Mr. O'Brien to preside over a 1.5 million-dollar construction and landscaping project, which is now near complete. He exceeded my already high expectations. His hard work and ready availability have earned him my respect. His dependability and honesty have earned him my complete confidence. His skills and creativity have earned him my admiration.

Mr. O'Brien has gathered a team of talented craftsmen whom he calls on to perform highly specialized jobs. The range of the tasks he is able to tackle is impressive, going from the purely mechanical and practical to the highly sophisticated and artistic. The workmanship he is able to deliver is of unparalleled quality.

Mr. O'Brien has numerous qualities, as I mentioned above, but his integrity and determination are priceless. His integrity became evident to me when I independently discovered that, in the course of my project, he had turned down a close friend of his in favor of another lower bidder. His dedication and determination led to the development of a technique allowing the hanging of artwork outdoors, which was an important part of the project. The technique, which involves a complex ventilation system, evolved through Mr. O'Brien's research and his collaboration with other professionals.

In essence, I have the highest esteem for Mr. O'Brien and recommend him highly for any construction or remodeling job.

Sincerely,

A handwritten signature in black ink, appearing to read 'Farid Naffah', is enclosed within a hand-drawn circular scribble. The signature is fluid and cursive.

Farid Naffah, M.D.

FARID NAFFAH, M.D., M.S., F.A.C.G.
GASTROENTEROLOGY • ENDOSCOPY • HEPATOLOGY • BILIARY AND PANCREATIC DISEASE
9225 EAST MARKET ST. • WARREN, OHIO 44484 • 330.372.7470 • FAX 330.372.7480
www.avamargastro.com